

USER AGREEMENT

Any person accessing this web site ("User") agrees to the terms of this User Agreement, which describes the conditions under which the Company "Trialogue" LLC offers you access to our services. For the purpose of this Agreement "Web site" means Internet resources located at: <http://www.tema16.org> and <http://www.tema16.confreg.org>, which contain the information about the event.

"Event" means the 16th International Symposium on Trace Elements in Man and Animals (TEMA16) (June 26-29, 2017, Saint-Petersburg, Russia) held by Russian Society for Trace Elements in Medicine (RUSTEM) and Trace Elements in Man and Animals (TEMA) Parental Committee and arranged by Limited Liability Company "Trialogue".

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- Any inaccuracies or completeness of the Content;

- Harm and damages of any nature caused by use of the Web site as a result of any breach of its work;
- Disclosure of personal data occurred due to operating troubles of the Web site.

To receive notifications of claims of copyright or other irregularities or discrepancies in this User Agreement on the Web site please contact us according to the following details: e-mail: tema16@confreg.org or by phone: +7 (499) 390-34-38.

"Trialogue" LLC respects the intellectual property of others, and we ask our users to do the same. The unauthorized recording, reproduction, copying, distribution, modification, public display or public performance of copyrighted work constituted a violation of the rights of the copyright holders. As a condition to your use of the Web site, you agree not to use the Web site to violate the intellectual property rights of others. We will close the account and will block access to the Web site by users who are repeated infringers of copyright or other intellectual property rights of others. We reserve the right to take these actions at any time, in our sole discretion, with or without notice and without any liability to the User who has been blocked.

In case of damage to third parties, other Users or "Trialogue" LLC, the User agrees to compensate the damage in full, and in the amount stipulated by the current legislation of the Russian Federation.

The User is responsible for all costs (including damages, injury, penalties, legal and other costs and expenses) in the event of third parties filing any claims, including, but not limited to claims relating to protection of intellectual property rights of third parties, and for any liabilities incurred by "Trialogue" LLC in connection with the claims of third parties relating to or arising out of the User's breach of this Agreement. The User is obliged to take all necessary and possible measures to release "Trialogue" LLC from any liability.

When you visit the Web site or send e-mails to us, you are communicating with us electronically. You agree to cooperate with us by electronic means of communication (<http://www.tema16.org> and <http://www.tema16.confreg.org>, e-mail: tema16@confreg.org). We will communicate with you by e-mail or publish a notification in your Personal Account. You agree that all agreements, notices, information and other communications that we provide to you electronically satisfy the requirement to provide information in writing. You agree that we can send you an email to notify you of changes or additions to the Web site of any of our products or services, or for those and other purposes.

If you use the Web site, you are responsible for maintaining the confidentiality of your account and password to limit access to your computer. Temporarily or permanently, you agree to accept responsibility for all activities that occur under your account or password, just passing right by your authorized representative. You agree to immediately notify "Trialogue" LLC of any unauthorized use of your Personal Account, profile and passwords, depending on the circumstances. We reserve the right to refuse service to your account, in this case, or cancel orders for the purpose of your and our security.

Please note that there may be certain orders that we are unable to accept and must cancel. We reserve the right to refuse or cancel any order for a reason, as we will inform you. Some situations that may lead to you cancel the order; according to the rules include restrictions on the order of services (see Web site) or pricing information, or problems identified by our employees. We may also require additional verifications or information before accepting any order. We will contact you if all or any portion of your order will be cancelled or if additional information is required to ensure your order. If your order is cancelled after your credit card was charged a certain sum of money, we will check the flow of funds to the account of "Trialogue" LLC, we will contact the bank and return the money in accordance with the rules of service, published on the Web site.

The Web site may from time to time be unavailable due to a mechanical failure, telecommunication, software and other problems. "Trialogue" LLC can not predict or control when such downtime may occur and can not control the duration of such period.

Refunds. "Trialogue" LLC undertakes to refund the money paid by the User for the service and the registration fee within 14 (fourteen) working days from the final date of the Event only in the cases when refund is possible, i.e.:

- Double order and payment of one service / registration fee;
 - If not due for cancellation policy for each of the services and the registration fees for which you want to refund. Cancellation terms are published on the Web page <http://www.tema16.org>.
 - In case of cancellation, replacement or transfer of the Event on behalf of the Organizing Committee.
- Refund will be made net of bank charges and penalties (if applicable) which are applicable for the services and the registration for the date when the User applies to "Trialogue" LLC for the refund. Refund is made by "Trialogue" LLC based on the following documents: the User's original claim for the refund, scanned copy of the User's passport, scanned copy of the User's bank card, bank details (if payment was made by a bank card) and bank and account details (if payment was made by bank transfer).
- The penalties (if applicable) are published on the Web page <http://www.tema16.org>. "Trialogue" LLC shall not refund to the User any money paid in the event when services were not rendered due to the User's fault, in particular due to breach of this Agreement and/ or Public Offer.

Your access to and use of the Web site is permitted under this User Agreement and all applicable laws and regulations. Agreement means a legal agreement between you and "Trialogue" LLC, and this Agreement is in addition to any and all other agreements that may exist between you and "Trialogue" LLC. Using the Web site is permitted in accordance with the laws of the Russian Federation. Users agree that any action, suit or proceedings arising from or related to use of the Web site shall be brought exclusively in a federal or state courts.

This User Agreement is effective only after the User has passed the registration process through the Web site and is valid for the entire period of use of the Web site. "Trialogue " LLC may terminate this User Agreement at any time and thus deprive you access the Web site if you do not conform to the provisions of this User Agreement.

BY ACCESSING AND USING THE WEB SITE, YOU ACCEPT, WITHOUT LIMITATION THIS USER AGREEMENT. IF YOU DO NOT AGREE AND DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, YOU MAY NOT USE THE WEB SITE.

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